

# Provider Notice

## Importance of updating your provider data

Senior Whole Health of New York strives to connect our members with provider options that meet their preferences and clinical needs. Unfortunately, out of date or missing information about your practice or a specific practitioner in our systems creates obstacles to the referral process. Additionally, out-of-date information can cause payment delays during both processing and distribution.

### Help us by updating your information, including:



**Office hours**



**Phone number**



**Email address**



**Provider roster**



**Fax number**



**Languages providers speak**



**Website**



**Panel status**

### Take these steps to keep your information updated:

- Email a full roster to Senior Whole Health of New York at [swhdelegation@seniorwholehealth.com](mailto:swhdelegation@seniorwholehealth.com)
  - Make sure you send a full roster every quarter
  - Send additions, removals and location information updates every month

### Questions?

We're here to help you, so you can focus on your patients. Call our Provider Representatives at 1-877-353-9819 or email [SWHProviderRelationsNY@magellanhealth.com](mailto:SWHProviderRelationsNY@magellanhealth.com).