Provider Relations
15 MetroTech Center, 11th Floor
Brooklyn, NY 11201
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Phone: 1-877-353-9819

Senior Whole Health.
A MAGELLAN COMPANY

Agency CaseTrakker Access Request Form

Agency Information		Date of request	
Name:		NPI number:	
Street address:		City:	State:
Zip code:	Primary phone number:		
SWH Provider Relation rep. name:		Date of Provider Relations receipt:	
Requester 1			
Name:		Email address:	
Title:		Phone number:	
Requester 2			
Name:		Email address:	
Title:		Phone number:	
Type of Request			
☐ CaseTrakker access	☐ Platform access	☐ Prospect side	☐ Live side
Primary requestor's signature			Date:
For administrative use only			
Date received:			
Action taken by Provider Relations:		Date:	
Action taken by SWH IT:			
Privacy official signature (upon completion):		Date:	
If more than two persons in the agency will need access, attach additional documentation, if applicable.			